



## JOB POSTING

DATE POSTED: MARCH 10, 2020

POSTING #: 2020-15

### RESIDENTIAL SUPERVISOR (FULL-TIME)

Eva's Initiatives for Homeless Youth provides safe shelter, supportive services, and long-term solutions to youth homelessness. We believe all young people deserve safe, affordable housing, great support, and access to the resources to reach their full potential.

Eva's Initiatives is an innovative organization that works locally and nationally to prevent, reduce and end youth homelessness. Eva's Initiatives operates three specialized shelter facilities, Eva's Place, Eva's Satellite and Eva's Phoenix. Eva's Satellite is an emergency shelter and harm reduction facility for homeless youth ages 16 - 24.

Eva's is strongly committed to a workforce that reflects the diversity of the populations we serve. We encourage applications from all qualified individuals including applicants from all cultures, racialized communities, abilities, diverse sexual and gender identities and others who may contribute to the further diversification of ideas. We are committed to a selection process and work environment that is inclusive and barrier free.

This position reports to the Senior Site Manager and is located at [Eva's Satellite](#): 25 Canterbury Place, North York, ON. The position works in a shelter environment with its associated stresses and with youth who may at-times be in crisis and may demonstrate related behaviours.

### POSITION OVERVIEW

The Residential Supervisor is responsible for the smooth and effective operation of transitional shelter services. This position involves being responsible for the direct supervision of the Youth Service Workers and the case management program. Duties include supervision, leading case management and counselling decisions, ensuring compliance with agency policies and Toronto Shelter Standards and facilitating youth engagement. This position requires some flexibility, including evening work and on-call responsibilities.

Duties and responsibilities of the Residential Supervisor relate to ensuring the development and monitoring of effective case management, management of client contact, the residential operation of the shelter, and the ongoing support of former residents. The Residential Supervisor also participates in the overall management of the agency in terms of strategic planning, program development, human resources management, and compliance with site and agency policies and procedures. The Residential Supervisor assists in the development of partnerships with community agencies, housing providers and landlords in our work towards permanent housing, and actively participates in agency initiatives.

The position works in a shelter environment with its associated stresses and with youth who may at-times be in crisis and may demonstrate related behaviours. Staff will at all times be responsible for following safe work practices for their own safety and the safety of other staff and clients.

The Residential Supervisor is also responsible for working collaboratively with the Satellite Leadership team in the creation and maintenance of a positive and productive workplace environment that is free of harassment and discrimination, and where the worth of all employees is acknowledged, their contributions valued, and their dignity respected.

## QUALIFICATIONS

- 📌 Minimum 3 years supervision experience in social service setting, preferably with youth
- 📌 Advanced understanding of issues of substance use, mental health and harm reduction gained through direct experience working with individuals, preferably youth
- 📌 Experience working from an anti-oppression framework
- 📌 Sound understanding of issues facing homeless youth
- 📌 Demonstrated ability to lead, motivate and support a diverse staff team
- 📌 Experience supervising a staff team utilizing a case management model
- 📌 Experience working in a unionized environment
- 📌 Strong written and verbal communication skills
- 📌 Proficient in MS Word, Excel and Outlook
- 📌 Undergraduate degree in a relevant field and/or comparable experience
- 📌 Valid G –Level Driver’s License is an asset

## APPLY

Submit a cover letter and resume in one PDF document by **5:00pm** on **March 24, 2020** to [careers@evas.ca](mailto:careers@evas.ca). Be sure to indicate **2020-15 Residential Supervisor Satellite** in the title. No phone calls, please.

Please note that as a condition of employment, the successful applicant must complete a Vulnerable Sector Screening Police Reference Check. Eva’s would like to thank all applicants for their interest; however, only those selected for an interview will be contacted. In keeping with our ongoing efforts to represent the diversity of our community, we strongly encourage people from diverse groups to apply. In accordance with the Accessibility for Ontarians with Disabilities Act (AODA), Eva’s provides accommodation, accessible formats, and communication supports for the interview upon request.

Eva’s acknowledges the sacred land on which our organization stands, the territory of the Huron-Wendat and Petun First Nations, the Seneca, and most recently, the Mississaugas of the Credit River. The territory was the subject of the Dish With One Spoon Wampum Belt Covenant, an agreement between the Iroquois Confederacy and Confederacy of the Ojibwe and allied nations to peaceably share and care for the resources around the Great Lakes. We are grateful to work here and we are mindful of broken covenants and the need to strive to make right with all our relations.

### **Eva’s Initiatives for Homeless Youth**

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